SMASH! 2018 GUEST SIGNING POLICY AND PROCEDURES

GUEST SIGNING POLICY

We, at SMASH!, understand that receiving an autograph from guest(s) is one of major highlights of our convention for many attendees. Our guests are also very excited with this rare opportunity to meet and greet their fans. However, due to high demand and time constraints, we cannot guarantee that all attendees will be able to receive an autograph from a particular guest. In order to give the greatest number of fans the opportunity to meet the guest, please observe the following rules:

- SMASH! does not and cannot guarantee that you will receive an autograph from any particular guest. All of SMASH!'s official signing sessions are free of charge to the attendees with correct wristband.
- Any form of photography and audio/video recording of the guest(s) is prohibited at all times
 in the signing area (except for the selfie photo with the designated guest during selfie event).
 *With the exception of authorised media personnel from SMASH!
- You are limited to receiving an autograph for ONE ITEM PER PERSON WITH CORRECT SIGNING WRISTBAND. Please note that the wristband is not transferrable to another attendee.
- Guests will always sign SMASH! board (available at the signing area during signing sessions) and any official merchandise. Guests will not sign bootlegged or unlicensed merchandises.
- Guests reserve the right to decline any autograph and related services such as sketches, etc. For example, body parts, fan art, clothing or props, and items with depictions of lewd or suggestive imagery. If you have any questions about an item you want autographed, please ask the SMASH! staff in charge of the guest signings in the signing area.

These policies are subject to change at any time during the convention, as determined by the SMASH! staff in charge of the guest signings in the signing area.



SMASH! 2018 GUEST SIGNING POLICY AND PROCEDURES

GUEST SIGNING PROCEDURES (FOR GENERAL ATTENDEES)

- 1. Guests will typically have at least 2 signing sessions throughout the weekend. Please check our event guide for signing session times and locations. Announcements will also be made on the day to alert you of any updates in the schedule.
- 2. You will be able to obtain signing wristband(s) which are given on a **first-come**, **first served basis at 9AM** at the signing area. Attendees only with correct signing wristband will be able to obtain autograph from the guest. Your wristband must be valid for the day the signing session is to be held.
- 3. In order to ensure the safety of you and your fellow attendees, we ask that you line up in an orderly fashion **no more than 30 minutes prior to the signing session**. Please follow instruction of the SMASH! staff in charge of the guest signings in the signing area.
- 4. If you are bringing an item for the guest to sign, please have it ready for signing when you are within sight of the guest. For CDs and DVDs, you should remove the cover insert to save time; for unusual items, please ask the staff for their recommendations.
- 5. While attendees are encouraged to converse with guests, please keep comments brief so that the line can move efficiently. Assume that whatever you have to say must be said in 30 seconds or less, while the guest is signing your item.

SMASH! staff reserve the right to refuse access to any attendee who fails to follow the rules or attempts to circumvent them. SMASH! staff reserve the right to make changes to guests policies as circumstances dictate. If you have a question about policy and procedures, please see the SMASH! staff in charge of the guest signings in the signing area. All staff rulings are final.



SMASH! 2018 MON (COSPLAYER) SELFIE EVENT POLICY AND PROCEDURES

SELFIE EVENT POLICY

We, at SMASH!, always search for more exclusive and exciting engagement opportunity for our guests and their fans. Our selfie event is one of them and it is a very rare opportunity to be with the guest and take a selfie photo together with them. In order to give the greatest number of fans the opportunity to take selfie with the guest, please observe the following rules:

- SMASH! does not and cannot guarantee that you will receive a selfie from any particular guest. All of SMASH!'s official selfie event sessions are free of charge to the attendees with correct wristband.
- Any form of photography and audio/video recording of the guest(s) is prohibited at all times
 in the signing area (except for the selfie photo with the designated guest during selfie event).
 *With the exception of authorised media personnel from SMASH!
- You are limited to taking **one selfie photo with the guest WITH CORRECT PHOTO WRISTBAND**Please note that the wristband is not transferrable to another attendee.
- Please note that selfie event is limited to certain guest(s) and it is not available for all guests at SMASH!. In 2018, we have a selfie event for quest:
 - Mon (Taiwanese Cosplayer)
- Please note that selfie event is not a "meet and greet" opportunity like a signing session. Please be mindful of your fellow attendees and the time constraints and use this time to simple take a selfie photo with the guest and leave the premise.
- DO NOT use selfie event time to present your gift to the guest. Please ask SMASH! staff in the signing area who will collect and present it to the guest on your behalf.
- These policies are subject to change at any time during the convention, as determined by the SMASH! staff in charge of the selfie event in the signing area.



SMASH! 2018 MON (COSPLAYER) SELFIE EVENT POLICY AND PROCEDURES

SELFIE EVENT PROCEDURES

- 1. You will be able to obtain selfie wristband(s) which are given on a first-come, first served basis at 9AM at the signing area. Attendees only with correct selfie wristband will be able to obtain a selfie opportunity with the guest. Your wristband must be valid for the day the selfie event session is to be held.
- 2. In order to ensure the safety of you and your fellow attendees, we ask that you line up in an orderly fashion no more than 30 minutes prior to the selfie event session. Please follow instruction of the SMASH! staff in charge of the selfie event in the signing area.
- 3. Please have your phones / cameras ready for selfie photo when you are within sight of the guest.
- 4. Selfie photo is limited to one per person WITH CORRECT PHOTO WRISTBAND for one camera or phone only.

SMASH! staff reserve the right to refuse access to any attendee who fails to follow the rules or attempts to circumvent them. SMASH! staff reserve the right to make changes to guests policies as circumstances dictate. If you have a question about policy and procedures, please see the SMASH! staff in charge of the guest signings in the signing area. All staff rulings are final.

